


# SailPoint Experience Profile

CTI Global are Identity Security and GRC Advisory Specialists. The company was founded in 1998 to help organizations implement security standards, and design and implement GRC solutions based on open standards and proven commercial products. The company provides Identity and Access Management solutions that include Life-cycle Management, Automated Account Provisioning, SSO, Privilege Access Management, End User Password Management, MFA, and Directory Services.

Over the last two decades, CTI has assisted hundreds of Small, Medium and Large Business Enterprises design and deploy IAM solutions. Over that period, many Government Bodies, States, Universities, Non-Profits, and NGO's have turned to us for Professional Services as well.

SailPoint Identity Management has been a core CTI competency since 2010. Now based on more than twelve years of focused experience, CTI excels at designing and implementing the various advanced technologies available from SailPoint based upon best practices. The goal is to achieve increased security and compliance at an economically advantageous level.

## CONTACT US

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## Based on our experience, we provide the following SailPoint consulting services.

- Strategic Technology Assessment
- Technical Project Planning and Management
- Requirements Definition and Analysis
- Integration and Orchestration Technology Selection
- Solution Design
- Implementation and Solution Customization
- Quality Assurance Testing
- Documentation Development
- Training
- Production System Rollout and Support

CTI Statement of Work services can be delivered using different service delivery models.

1. SailPoint On-Premises solutions
2. SailPoint Cloud-Based solutions

CTI's SailPoint Managed Services supports these service models by providing our clients with administrative and engineering support for all SailPoint solutions. As such, our Management Services offering frees our clients from the need to hire and train staff to perform daily administrative tasks, including the expertise to expand SailPoint solutions to new client applications.



CTI uses a proven, specialized 8-stage methodology for successfully completing SailPoint Identity Management deployment projects. This methodology, as summarized above, focuses on working collaboratively with our customer's IT staff, while completing clearly defined stages with specific deliverables throughout the project life cycle. While not all project assignments require all the stages and tasks outlined below, it is important to note CTI's emphasis on methodology to achieve consistent, quality results for Identity Management clients.